

CHG Earth Healthcare Policy

Chularat Hospital Public Company Limited

Chularat Hospital Public Company Limited and its subsidiaries (the “Company”) recognize that economic and social expansion, coupled with the increasing demand for natural resources, are significant drivers of resource depletion and the intensifying environmental challenges. A prominent example is urban air pollution, caused by the rising number of vehicles on the road and exacerbated by natural weather conditions such as stagnant air, which leads to the accumulation of pollutants at ground level. This situation has begun to pose serious risks to public health.

Effective environmental management is a key solution to addressing environmental challenges in a sustainable manner, ensuring the conservation and restoration of natural resources while supporting the nation’s development. The Company’s Environmental Management Policy establishes clear methods and objectives for managing and resolving environmental issues in alignment with the United Nations Sustainable Development Goals (SDGs). This commitment reflects a shared global vision to meet the needs of the present without compromising the ability of future generations to meet their own. The Policy emphasizes creating a balance across social, economic, and environmental dimensions, thereby laying the foundation for long-term sustainability. By promoting integrated development, the Company seeks to strengthen harmony between human and the environment.

The Company is committed to continuously enhancing the quality of life within the community and society at large. To ensure long-term social and environmental responsibility, the Company has formally established the CHG Earth Healthcare Policy. This policy serves as a strategic framework to guide the sustainable management of organizational resources, while fostering a culture of environmental stewardship among employees at all levels. It emphasizes accountability, transparency, and measurable outcomes, ensuring that environmental responsibility is embedded in the Company’s operations and aligned with international standards for sustainable development. By fostering a culture of environmental stewardship among employees and neighboring communities, the Company aims to deliver measurable, transparent, and verifiable benefits. To achieve this commitment, the CHG Earth Healthcare Policy is built upon four strategic pillars:

Pillar 1 Building Eco-mindset

Building Employee Awareness of Social Responsibility and Environmental Stewardship

1. **Instilling Environmental Awareness:** The Company promotes environmental consciousness as a shared responsibility of all executives and employees. This is achieved through continuous education, training, and exposure to diverse environmental learning initiatives, guided by the six principles of environmental governance: Law, Integrity, Transparency, Participation, Accountability, and Value for Money.
2. **Effective Communication:** The Company communicates its environmental policies, objectives, targets, and performance outcomes to all employees and personnel working for or on behalf of the organization. This is carried out using effective communication strategies aligned with Berlo's SMCR Communication Model, which emphasizes: (1) The Sender: possessing adequate communication skills and knowledge, (2) The Message: delivering complete, structured, and clearly organized content that is easy to understand, (3) The Channel: selecting appropriate communication methods and media to reach the intended audience and (4) The Receiver: ensuring that communication is effective by considering the receiver's social and cultural background, knowledge, and attitudes. These factors are carefully taken into account to design knowledge transfer methods that are both appropriate and effective.

Pillar 2 Designing Better Environment

Design and implement an environmental management system and ensures appropriate measures to address pollution.

1. Maintain and manage the Company's facilities and surrounding areas to support both workplace efficiency and quality of life for all stakeholders, guided by Green Building principles and environmental assessments: Environmental Impact Assessment (EIA) and Environmental Health Impact Assessment (EHIA).
2. Implement and continually improve the Organization's Environmental Management System (EMS), ensuring compliance with internationally recognized standards and best practices.
3. Reduce and control environmental impacts from organizational activities by applying the 5Rs (Reduce, Reuse, Recycle, Repair, Reject) and circular economy principles to maximize resource efficiency. Pollution treatment processes shall be implemented to ensure full compliance with all applicable Thai and international laws and regulations.

Pillar 3 Moving to Green Business

Advance environmentally sustainable practices across the entire supply chain to minimize environmental impacts.

1. Conserve and optimize the use of raw materials, natural resources (water/energy), and clean, efficient fuels, while implementing appropriate measures and effective management practices for disaster preparedness and emerging environmental challenges. (Disaster and Emerging Pollution Management).
2. Design and develop Eco-products and Services, considering their impact across the green supply chain. Implement Green Procurement practices to promote sustainable production and consumption (Sustainable Consumption and Production, SCP).

Pillar 4 Sustaining Social Engagement

Foster Sustainable Participation and Shared Benefits for the Environment and Community Well-being

1. Promote active participation and collective well-being among stakeholders and communities in areas of health, environment, and quality of life through the Social Startup Success framework. This framework is built on five core strategies: concept testing, impact measurement, pilot funding, collaborative leadership, and compelling storytelling. These strategies support the PMSM process: Participation, Mutual Benefits, Social Impact, and Measurable Outcomes.
2. Develop, share, and collaboratively exchange environmental management experiences with all sectors of society to foster awareness, accurate knowledge, and understanding. This cultivates positive attitudes toward environmental stewardship and a sense of sustainable ownership, ultimately encouraging Pro-environmental Behaviors.

Collectively, these four pillars guide initiatives aimed at improving community quality of life, promoting a healthier environment, and supporting balanced and sustainable growth, in line with the principle of “Grow, Balance, Sustain.”

The Company has identified seven environmental challenges as key focus areas in pursuit of sustainable development goals.

1. **Waste and Hazardous Waste Management** – Implementing effective strategies for the collection, treatment, and disposal of general and hazardous waste.
2. **Carbon Emission Reduction** – Reducing CO₂ emissions to contribute toward a low-carbon society.
3. **Resource Management** – Integrating water and energy management to optimize the use of natural resources.

4. **Ecosystem and Community Projects** – Restoring, enhancing, and expanding community initiatives that support ecological preservation.
5. **Sustainable Production and Consumption** – Promoting sustainability across the Company’s entire value chain.
6. **Eco-friendly Innovation and Products** – Encouraging the development of environmentally responsible innovations and products.
7. **Community Engagement** – Sharing knowledge and collaborating with communities to foster pro-environmental behaviors.

The Company will conduct regular reviews of this policy and continuously refine related practices to ensure that its business operations are fully aligned with the CHG Earth Healthcare Policy.